

Building solutions. Shaping tomorrow.





### Our Credentials

Al-Futtaim Engineering is a multi-disciplinary engineering organisation based in the UAE, with operations in Egypt, the Kingdom of Saudi Arabia and the State of Qatar.

### Our Mission

To provide energy efficient products and reliable services to the construction industry that will meet the needs of the developers of the region. Al-Futtaim Engineering provides a stimulating and safe environment to its employees and helps them perform to their potential.

### Customer Quality

Our policy has always been to supply quality products and services that satisfy and exceed our customer's expectations, by a firm commitment to quality, innovation, customer care and value.

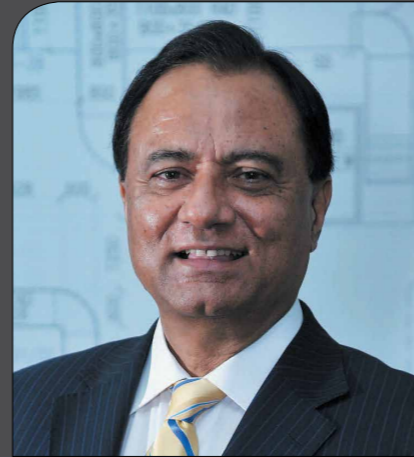
- Air Conditioning
- Building Products
- Control and Fire Fighting
- Elevators and Escalators
- Facilities Management
- Mechanical, Electrical and Plumbing
- Scaffolding and Formwork



## Message from the Senior Managing Director

*Recent developments across the MENA region are generating many exciting opportunities. This is where Al-Futtaim Engineering can play an essential role by tapping into their wide-ranging expertise, making us outstandingly competitive in terms of developing the most complex integrated projects while meeting any challenge.*

*We are perfectly positioned to continue to win more of the region's diverse and prominent engineering projects in Bahrain, Egypt, the Kingdom of Saudi Arabia, Pakistan, Qatar, and the UAE. Our ISO 9001: 2008 and OHSAS 18001: 2007 certifications in the UAE are testimony to our growing commitment to quality and safety.*



**Dawood Bin Ozair**

Senior Managing Director

Al-Futtaim Engineering and Al-Futtaim Technologies



## Keeping it Cool. Air Conditioning.

This division undertakes turnkey contracts for air conditioning work in medium-scale projects such as residential properties, high rise buildings, villas, factories and warehouses.



- Air Conditioning ●
- Building Products ○
- Control and Fire Fighting ○
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The scope of work typically covers all aspects of the design, supply, installation, testing and commissioning of air conditioning systems.

Commercial applications include everything from unitary window air conditioning products to decorative split air conditioning wall, ceiling, cassette, ducted systems and chilled water systems.

Special applications cover chilled water and district cooling applications, fresh air handling units, ducted and decorative fan coil units, precision control applications such as chilled water close control units for Data Centres, high end air distribution systems (ceiling, sidewall, floor and air outlets), and sustainable air conditioning green building solution systems such as the highly energy efficient variable refrigerant flow (VRF).

*Warranty services and maintenance contracts for all air-conditioning projects are undertaken by our in-house facilities management team and Techserve, a sister Al-Futtaim group company, which is backed by a large fleet of fully equipped mobile service vehicles and a dedicated 24 hour call centre to meet customer's requirements.*

## Shaping Lifestyles: Building Products.

The Building Products Division represents many leading global bathroom and durable sanitary ware brands that include:

### TOTO

TOTO products feature unique technologies such as CeFIONtect glazing, tornado flush, self power generation sensor taps, Hydrotect technology, rimless design, EWATER+ and TOTO green challenge products.

### ROCA

A world leader in bathroom fittings and taps, ROCA is committed to providing technology, design and innovation through its offerings in sanitary ware and shower cubicles to cast-iron kitchen sinks and tiles.

### SPHINX

SPHINX sanitary ware offers a variety of mixers and accessories ideally suited to residential properties.



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- We also supply
- Marble and granite stone work
  - Ceramic tiles, porcelain tiles and glass mosaics
  - Industrial kitchen and laundry equipment for hotels and restaurants and wooden kitchen cabinets
  - Ironmongery for hotels, residential buildings and office towers
  - Stainless steel public washroom accessories

## Safety, in Good Hands: Control and Fire Fighting.

This division undertakes the design, engineering, supply, installation, commissioning, operation and maintenance of fire fighting, emergency lighting services and fire alarm services.



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Supported by an able and experienced team of managers, engineers and technicians, this division is well equipped to handle the most demanding fire protection projects and maintenance requirements to deliver high quality work on time.

Our experienced team is fully conversant with all major international codes and standards including the UAE fire code, the UK's National Fire Protection Association (NFPA) codes and standards, and the Loss Prevention Certification Board (LPCB) in the UAE.

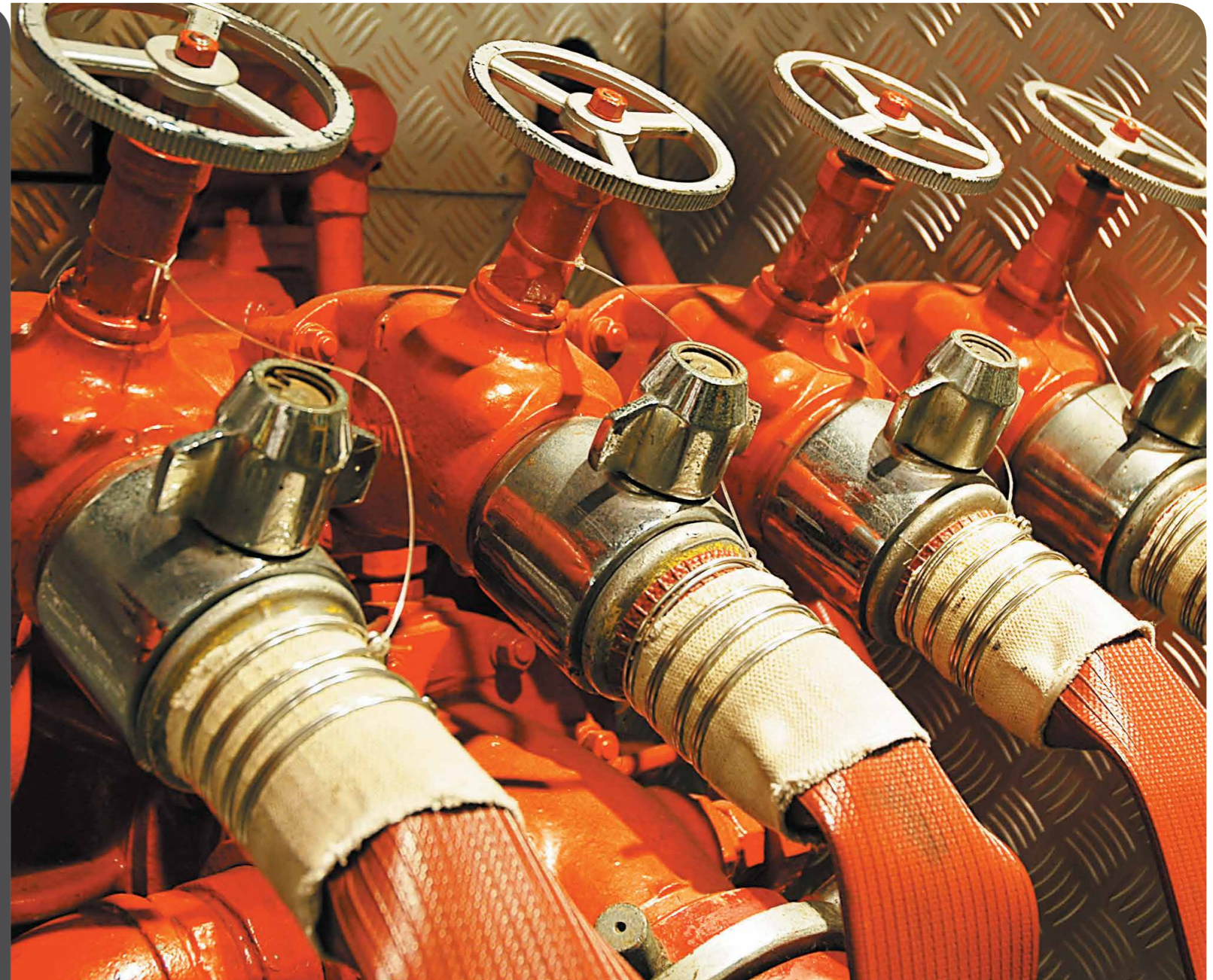
### Building Management Systems

The integrated building management systems solutions include heating, ventilation, and air conditioning (HVAC) controls, CCTV and access control.

### HVAC Controls

The division represents building automation systems such as Facility Explorer from Johnson Controls, USA that provide solutions to apply advanced control technology to fit into the way your business works. It also includes Trend from Honeywell, UK, which provide accurate HVAC control, while delivering real time management information.

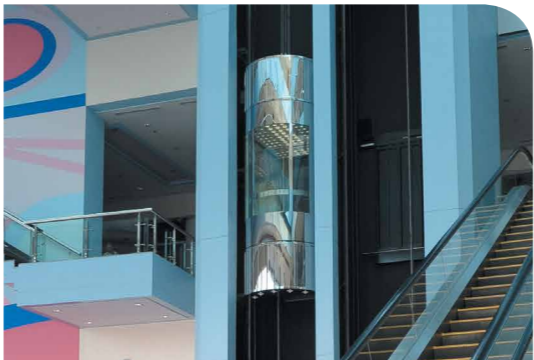
*All systems can be supplied on a stand alone basis or integrated into a full fire and security system, whilst being cost effective.*



*Testimony to the division's proven standards is the fact that it has been recognised by Dubai Civil Defence for conducting the design, installation and maintenance of fire protection and detection systems.*

# On a Whole New Level: Elevators and Escalators.

Some of the most prestigious and architecturally ambitious buildings in the region feature elevators and escalators designed and installed by Al-Futtaim Engineering.



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- Elevators and Escalators**
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Services cover the whole spectrum from design to installation, maintenance and modernisation of elevators and escalators.

The Maintenance Division provides an extensive preventive maintenance programme supported by a 24/7 call back service to respond swiftly to any emergencies.

Comprehensive and ongoing training programmes developed in co-operation with the principals ensures that our team of skilled engineers and technicians are kept up-to-date with the latest technology and always work to world class quality and safety standards.



## Promises delivered: Facilities Management.

Provides a range of maintenance services in MEP, firefighting, civil and interior fitout for residential, commercial and industrial.

The quality of service and commitment to customer care has earned Al-Futtaim Engineering's Facilities Management Division an enviable reputation in the region.

As a Facilities Management contractor, you are assured of:

- A complete range of facilities and asset management services with tailor-made solutions
- Dedicated customer service via our 24/7 Call Centre: 800 23336
- A systems and training centre, focused on employee development and motivation
- A Health, Safety and Environment team ensures safety standards adhering to government and municipality requirements
- Planned preventive, corrective and predictive maintenance which includes vibration analysis, thermo graphic imaging, eddy current testing and refrigerant analysis
- Refurbishment of MEP and Civil and associated works for all residential, commercial and industrial systems
- Extensive skill base resource of trained and experienced technicians, engineers and contract administration staff with the flexibility to adapt to changes

- An excellent network of vendors to secure the best possible deals with 24/7 stock availability of material and spare parts
- 24/7 mobile service units designed to reduce equipment downtime, including mobilised vehicles with material spare parts

### Electrical Mechanical Workshop

- Services a large portfolio of key clients and is conveniently located on Airport Road, Dubai, UAE
- Meets the highest industry standards and complies to ISO 9001: 2008 guidelines
- Provides complete supply and installation capability for motors and pumps, including the repair and rewinding of motors, pumps, generators and compressors on-site

### District Cooling Plant

Our maintenance arm undertakes the complete operation and maintenance of the 50,000 Ton district cooling plant at Dubai Festival City. It also employs many innovative, cost effective and environmentally friendly solutions, such as the use of the treated Sewage Effluent water (TSE) for the cooling tower.



### Service Warranty

We provide a complete warranty service for a full range of internationally reputed manufacturers including Toshiba, Sanyo, AFTRON, Airedale and York.



**Empowering Change:** Mechanical, Electrical and Plumbing.  
 Specialist engineers undertake the design, engineering, supply, installation of mechanical, electrical and plumbing for commercial, residential and infrastructure projects.



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Services provided include:

**Air-conditioning applications**

- District Cooling Plant and Infrastructure Network
- Centralized chilled water systems
- Variable Refrigerant Flow systems
- DX systems
- Ventilation System

**Electrical applications**

**LV systems**

- Power distribution
- Lighting
- Generators

**ELV systems**

- Emergency lighting
- Fire alarms
- Public address and security systems
- Specialist extra low voltage systems

**Fire Protection systems**

- Sprinkler systems
- Fire hose reels
- Wet risers
- Dry risers
- FM200 systems

**Plumbing applications**

- Electric Water Heaters
- Water Coolers
- Oil Interceptors
- Submersible Pumps
- Booster Pumps
- Compressed Air System
- Central Vacuum System
- Lube Oil System
- GRE & GRP Piping
- Water Hose Stations

**Building projects**

- Healthcare
- Commercial
- Hospitality
- Residential
- Retail
- Industrial projects
- Infrastructure
- Public utility buildings
- District cooling plants

## The Right Support: Scaffolding and Access Solutions.

For all your requirements, the Scaffolding and Access Solutions Division delivers an unparalleled team of experienced managers, engineers and scaffolding operatives to deliver practical solutions for the most technically challenging situations.



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Our management team demonstrates over 100 years of combined industry relevant experience from the contracts, industrial and oil and gas sector.

Our technicians are third-party trained and certified with supervisors and inspectors having internationally recognised CITB accreditations.

We provide contract, hire and sale of scaffolding and undertake design, erection, dismantling and inspection under contract for the construction, industrial and oil and gas sectors.

*Certification of the prestigious ISO 9001:2008 and NASC SG20:08*

## Social Responsibility Policy.

As part of Al-Futtaim Engineering's corporate objectives, the company is also committed to understand, monitor and manage the social, environmental and economic impact in enabling our business to contribute to a wider goal of sustainable development.

*Through our corporate policies we aim to:*

Comply with all applicable laws in the countries that we operate, with the supplemental adoption of international guidelines in any country where the legal framework is inadequate.

Adopt cutting-edge corporate governance practices, in line with good governance recommendations recognised in international markets, based on mutual trust in relationships with stakeholders.

Respect human rights with regard to child labour or forced labour.

Develop a favourable employment relationship framework based on equality of opportunity, non-discrimination and respect for a diverse workforce.

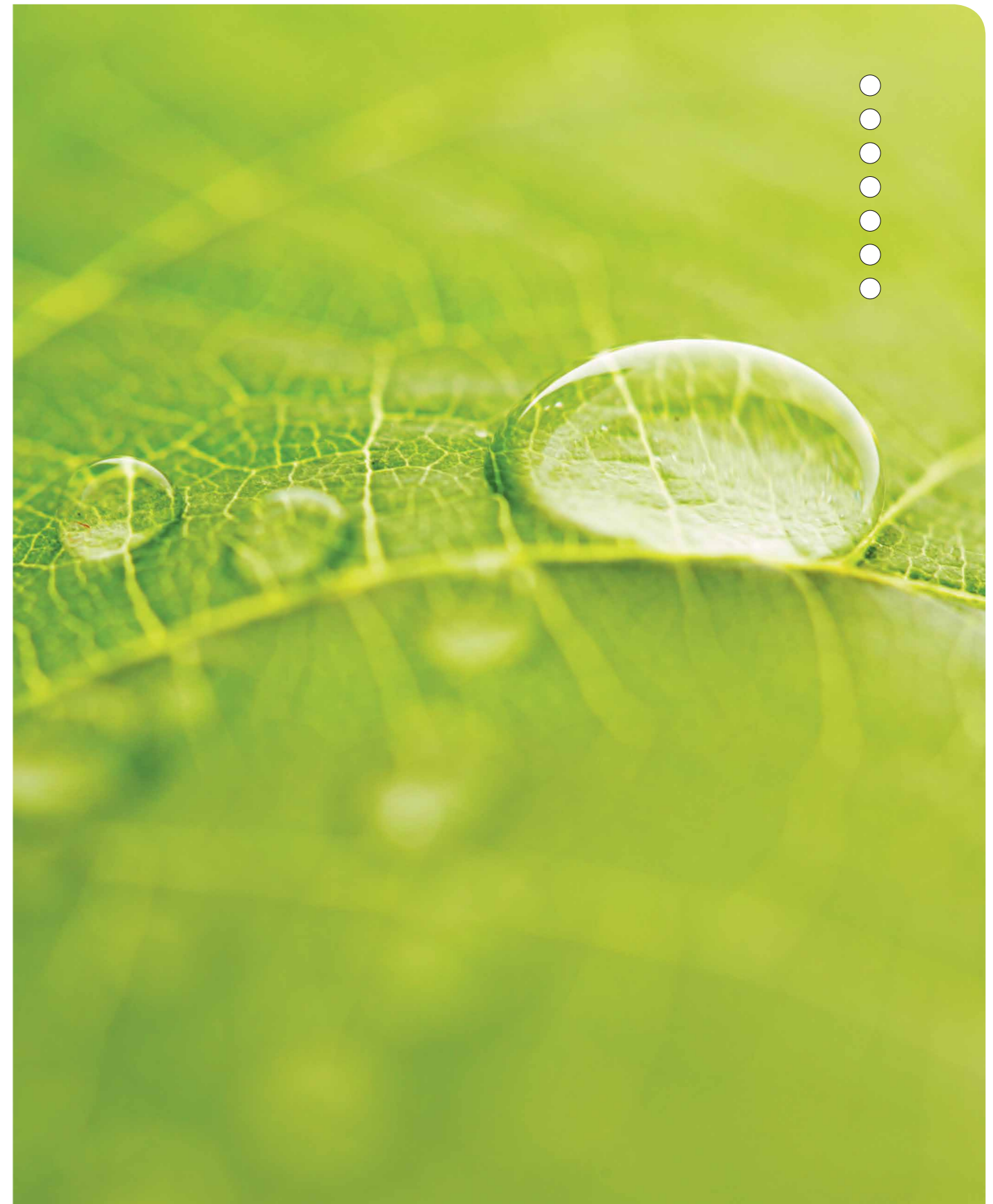
Develop responsible practices in the value chain, and establish transparent objectives and impartial processes with suppliers.

Favour transparency, rejecting corrupt practices and respecting the rules of free competition.

Promote the socially responsible actions of supplier companies by exerting due diligence in the processes of selection and contracting.

Encourage dialogue with employees, sub-contractors and other Al-Futtaim group companies related to the company's corporate values.

Disseminate relevant and truthful information regarding the activities carried out and subject such information to verification procedures that ensure its credibility.



*Promoting a culture of respect for the natural environment, reducing the environmental impact of the company's activities and defending biodiversity through employee training.*

# Quality, Health & Safety and Sustainability Policy.

Through Al-Futtaim Engineering's firm commitment to quality, innovation, customer care and value, our policy is aimed at providing quality products and services that exceed our customers' expectations.

*We ensure that all products and services meet customer requirements, as well as applicable regulatory standards while conforming to [ISO 9001:2008](#) & [OHSAS 18001:2007](#) quality standards in the UAE.*

*We are committed to the provision of training and development for every employee to enhance the skills and knowledge that will enable them to meet desired performance expectations.*



### Health, Safety and Environment Policy

We aim to create a safe and legally compliant working environment that enhances employee productivity without harming the environment or surroundings.

Continual improvement in quality standards is the responsibility of all our employees.

Al-Futtaim Engineering is committed to conducting our operations in a responsible and ethical manner, while protecting the wellbeing of our employees, contractors, stakeholders and the general public.

We value the health, safety and respect for the environment and safeguarding of assets as essential to the efficient operation of our activities.

We are focused on creating an operational excellence management system that recognises that safe operations depend not only on technically sound facilities, but also on competent personnel and an interdependent health and safety culture.

### Sustainability Policy

As a responsible corporate entity, Al-Futtaim Engineering complies with applicable environmental legislation, local rules and codes of practice, while persuading our suppliers to adopt sound sustainable management practices.

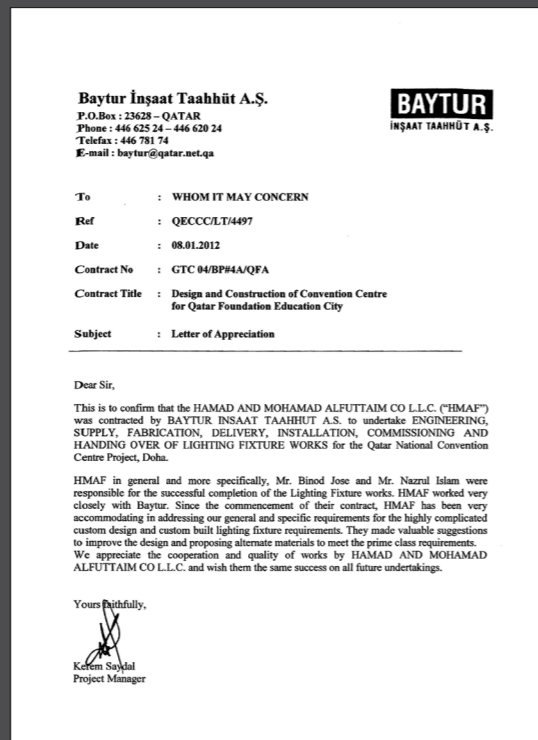
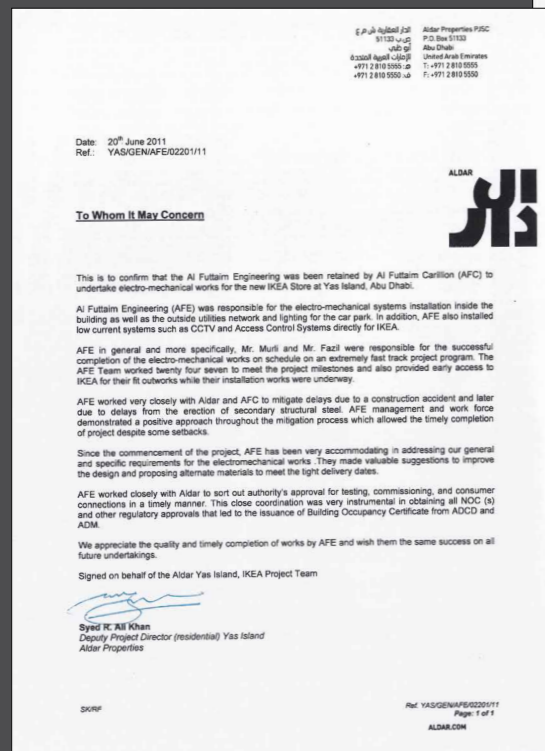
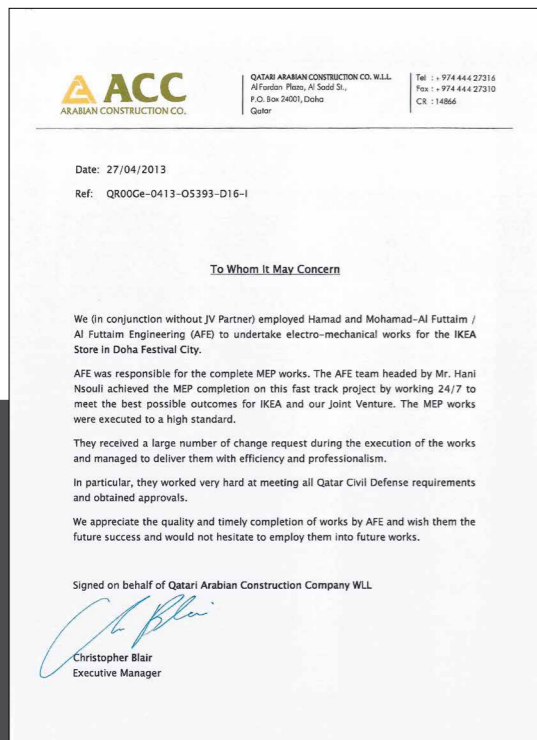
We believe in a way of living that meets the needs of the present without compromising the ability of future generations to meet their own needs. Concern for the environment is expressed through our commitment to promoting sustainability derived from economic, environmental and social change.

We aim to review our sustainability policy on an annual basis; and continually strive to improve our sustainability performance.

We continually seek to reduce environmental impact by integrating sustainability into the decision making processes and paying attention to how corporate actions affect the society around us, in addition to any financial impact on the organisation.



# Certificates of Acknowledgement



# Customer Testimonials



*"The whole team is doing an excellent job in servicing and attending any break down complaints."*

**Viswanath**  
Director of Engineering  
The Address, Dubai Mall

*"We appreciate the quality and time of work by Al-Futtaim Engineering and wish them future success. I would not hesitate to employ them for any future projects".*

**Christopher Blair**  
Executive Manger  
Qatar Arabian Construction Company WLL

*"I would like to take this opportunity to thank your engineering team for the effort and hard work without disrupting our hotel operation, in a limited time frame while successfully completing the job at Hues Boutique Hotel."*

**Unnikrishnan**  
Chief Engineer  
Hues Boutique Hotel

*"ALSTOM Switzerland Limited (Fujeirah Branch), is satisfied with the overall performance of M/s Al-Futtaim Engineering Company LLC (MEP Division)."*

**Nazih Aichah**  
General Manager  
Alstom Switzerland Ltd

*"I would like to send a very huge thank you to your team for the professionalism and completion on time."*

**Ehab Bishay**  
Assistant Chief Engineer  
InterContinental Residence Suites, Dubai Festival City

*"We appreciate the quality and timely completion of work by Al-Futtaim Engineering and wish them success across all future endeavors."*

**Syed R. Ali Khan**  
Deputy Project Director (residential) Yas Island  
Aldar Properties

*"I am really very happy since you guys successfully completed this job and above all I got good co-operation from you."*

**Bintu Gerge**  
Facility Engineer BK Gulf FM  
Atlantis, The Palm

*"Hamad and Mohamad Al-Futtaim Co. LLC. has been very accommodating in addressing our general and specific requirements for the highly complicated custom design and custom-built lighting fixture requirements."*

**Kerem Saydal**  
Project Manager  
Baytur Insaat Taahhut A.S.

*"Your quick and fast response together with your team to our emergency call about midnight is highly appreciated. It is always our pleasure to have Al-Futtaim Engineering as a partner."*

**Yaser Mulla Ali**  
Senior Facilities Manager  
Al-Futtaim Real Estate

## Our Preferred Partners

### Air Conditioning



### Scaffolding and Access Solutions



### Elevators



### Building Products



### Control and Life Safety



## Contact Us



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### Egypt

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